

Future Proofing? Really?

Not future proofing of technology

**Future Proofing for US** 

If we are lucky enough, all of us will deal with the effects of AGING



### The High Cost of "Living"

Baby Boomers first reached standard retirement age in 2011. Roughly 10,000 Baby Boomers retire every day and will continue to do so for another 11 years.

Generation X will see their first age 65 retirees in 10 years.

A large number of active digital users will find interacting with their devices more challenging if they are not already having issues.



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#### Common Aging-Related Issues

**VISION** — general need for reading around age 45, reduced ability to determine contrast and distinguish colors.

**MOBILITY** — arthritis and other physical conditions (Parkinson's disease, etc.) can diminish the ability to perform fine motor control tasks

**HEARING** —loss of perception of higher frequencies, midrange and lower frequency sounds at lower decibel levels. Tinnitus and Meniere's Disease

**COGNITIVE** —Alzheimer's Disease, diminished short-term memory, distractions, and a difficulty focusing on complex tasks.



## Accessibility vs Inclusive Design

#### Accessibility:

"The design of products, devices, services, or environments for people with disabilities. Accessibility allows for design compatibility with a person's assistive technology".

#### **Inclusive Design:**

"The design of mainstream products and/or services that are accessible to, and usable by, as many people as reasonably possible... without the need for special adaptation or specialized design"



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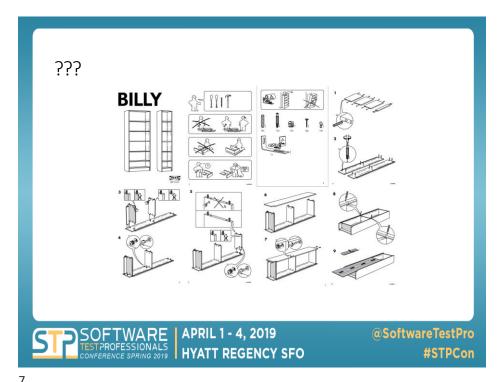
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### Situational Disabilities

**Primary Disability:** When a user has a persistent issue (low vision, low hearing, limited mobility, cognitive disability)

**Situational Disability:** Where a situation may make a person without a primary disability have an issue that is a near equivalent





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# Ten Principles of Accessibility

- 1. Avoid making assumptions about the physical, mental, and sensory abilities of your users whenever possible.
- 2. Your users' technologies are capable of sending and receiving text. That's about all you'll ever be able to assume.
- 3. Users' time and technology belong to them, not to us. You should never take control of either without a really good reason.



# Ten Principles of Accessibility

- 4. Provide good text alternatives for any nontext content.
- 5. Use widely available technologies to reach your audience.
- 6. Use clear language to communicate your message.



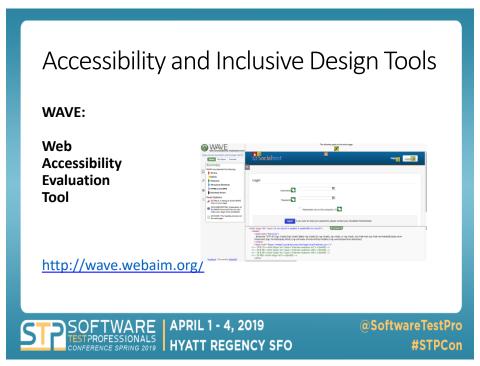
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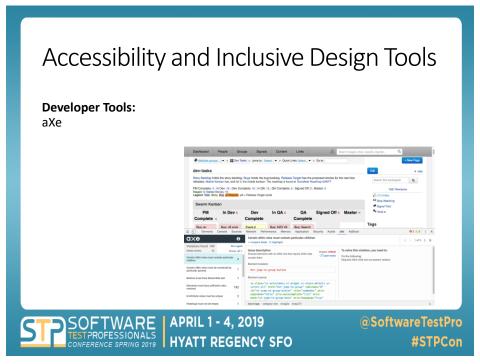
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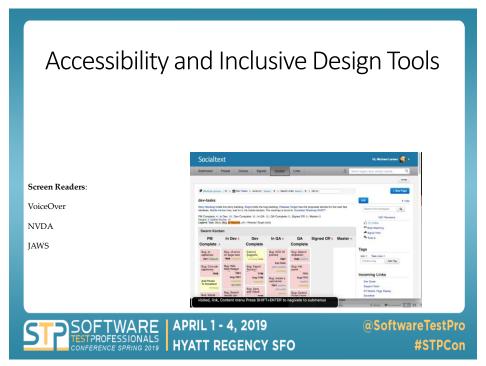
# Ten Principles of Accessibility

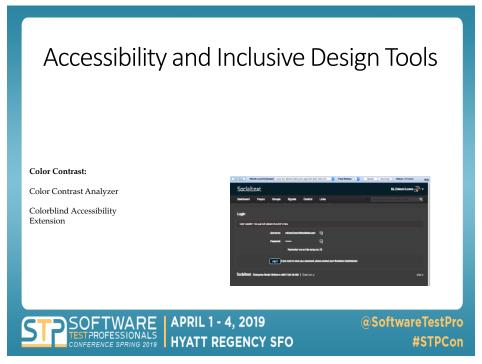
- 7. Make your sites usable, searchable, and navigable.
- 8. Design your content for semantic meaning and maintain separation between content and presentation.
- 9. Progressively enhance your basic content by adding extra features. Allow it to degrade gracefully for users who can't or don't wish to use them.
- 10. As you encounter new web technologies, apply these same principles when making them accessible.



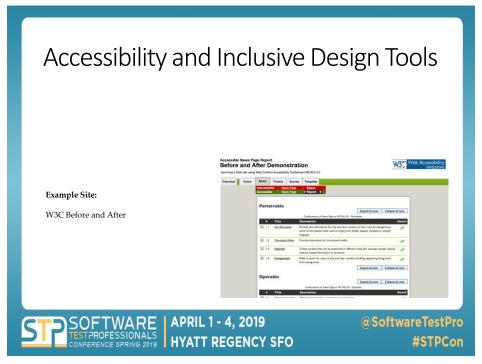












### Thinking Inclusively

- Make sure elements that appear on the screen appear on a printed page, too.
- Simple interfaces are usable interfaces. Do not make navigation or discovery more difficult than necessary.



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### Think Inclusively

#### **Make Resizing Text Easy**

- WCAG 2.0 (1.4.4 Resize text, Level AA)
- Users should be able to resize text up to 200 percent without loss of content or functionality.
- Double the text size used and allow for the content and the container to resize without any issues to readability or usability.
- Avoid using definite pixel sizes
- Text scales uniformly and that the spacing and organization of other content on the page remains consistent.



### Think Inclusively

#### **Increase Line Space and Paragraph Space**

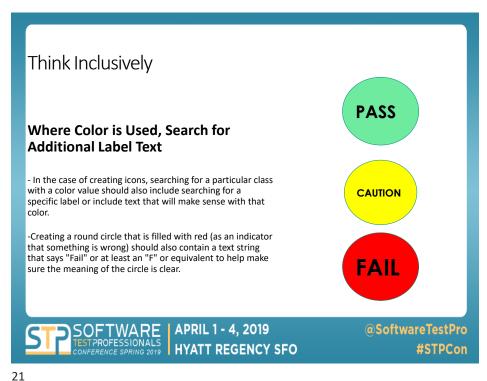
- Paragraph spacing that is 1.5 times the line height and paragraphs are proportionally separated.
- Space between paragraphs should also increase so that it is at least 1.5 times as distant as the line spacing.
- By creating an alternating style sheet, with a click of a button, text can be displayed in its normal mode and this more greatly spaced option.

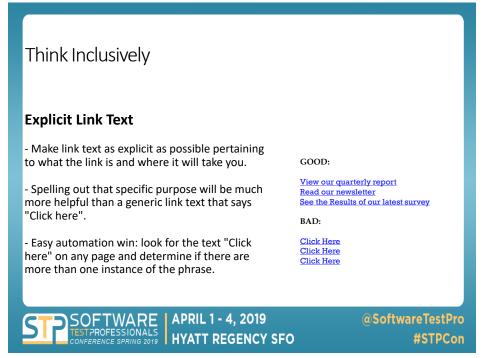


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### Think Inclusively **PASS** If using Color to Express Meaning, Also Use **Explicit Text** CAUTION - For many, as they age, color perception diminishes. - Design systems to also include a clear indication of what colors are actually trying **FAIL** to convey - Include the word to help make that meaning easier to interpret. APRIL 1 - 4, 2019 @SoftwareTestPro **HYATT REGENCY SFO #STPCon**





#### Tools cannot make judgment calls

- Tools identify issues, can assert known states
- Tools can confirm presence of tags
- Tools cannot confirm a comparable experience
- Tools cannot determine appropriateness



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#### Summary

- The farther along a product gets in its development, the more difficult it is to make modifications to its design.
- Inclusive Design early in product development can make a more usable product for everyone.
- Inclusive Design will make last mile modifications for Accessibility much easier to implement.



#### Summary

- Practice empathy
- Include these design factors into the process from the beginning
- Think about the future you may end up benefiting from your own design



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#### Summary

- Aging is a part of life that (if we are lucky) we all will face.
- By designing our software up front to take into consideration the issues we face when we age, we effectively "future proof" our software and help ensure that it will be responsive to us and easy to use well into the future.





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